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Никифорова Ольга

Активно ищу работу

Junior Manual QA Engineer

Полная занятость, Удаленная работа
Желаемый город работы : Киев
Дата рождения: Нет данных
Пол: Женщина
Семейное положение: Не указано
Дети: Не указано

Контактная информация

Зарегистрируйтесь или войдите чтобы открыть контакты соискателя

Опыт работы

Project manager

с 02.2021 по 06.2021 (3 месяца)
Shopify (Web stores),
(- Communications with clients, identify their needs;

- Organizing team work around the required task;

- Status reporting for customer side;

- Creating tasks in backlog, making bug-reports;

- Identification of discrepancy between project plan and actual result (Quality control))

Technical support specialist

с 10.2019 по 01.2020 (2 месяца)
Genesis (IT), Киев
(- Communication with clients through chats and ticket-system (Zendesk);

- Solving current user problems;

- Control of payments and refunds if needed;

- Knowledge of the site functionality, transferring information about bugs and breakdowns to developers)

Real estate agent

с 04.2012 по 12.2020 (8 лет 7 месяцев)
Alyans-Brok (Real Estate), Киев
(- Communication and problem-solving;

- Creating a presentation of the apartment, taking photo;

- Managing and verifying client’s documents, checking it’s originality;

- Advertising an object in different sites;

- Leading my client to a final deal.

- Keep communicating with client for years.)

Дополнительные сведения

Знание компьютера, программ: Intermediate+ English;
Knowledge of: HTML, CSS, SQL; Postman;
Structure of QA docs: Test Plan, Checklist, TCase, TSuite, Bug-reports
Experience with Jira, Zenhub/Github, Zendesk, Google Docs, Chrome devtools

Личные качества, хобби, увлечения, навыки: Planning to learn programming language to make an automation tests.

All that is unknown for me is like a small challenge. Sure that everyone can become an expert in every sphere if only have a wish.
I can find any information if is needed and always trying to grow up

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Образование

State Univercity of Telecommunications

высшее , с 2012 по 2017 (5 лет)
Information Security, Киев

Курсы и тренинги

• QA Engineer (SkillUp), 2021 • Project Management (Genius Marketing), 2020

Владение языками

Английский — базовый